February 14, 2014

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Chairman

Chuck Keiper
Executive Director

Board of Directors

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www.nopecinfo.org
855-NOPEC-01
(855-667-3201)

Dear Natural Gas Customer,

The Northeast Ohio Public Energy Council (NOPEC) is the largest governmental public retail energy aggregation in the nation. Our aggregation currently has 134 members, serving 174 communities in ten counties. We negotiate on the behalf of our members with gas and electric suppliers to find favorable rates and terms for you. We even help you learn how to save on your utility usage and buy energy saving products at a discount with our newest product, MyEnergyMyWay™.

As Chairman of NOPEC, I am pleased to tell you about our natural gas program and your options. This offer, available from our chosen supplier NextEra Energy Services Ohio, LLC, is exclusively for eligible customers in participating NOPEC communities served by Dominion East Ohio Gas. Your account will automatically be included in the NOPEC program unless you opt-out of the aggregation by notifying us on or before March 7, 2014. Gas service is expected to begin with your April 2014 meter reading date, and will continue until your April 2016 meter reading date. You have the following two options, both of which can be canceled at any time with no penalty:

Option 1: Your price will be $4.3426 per Mcf* beginning with your April 2014 meter read date. The price will stay in effect until your June 2014 meter read date, and then your price may be fixed or variable, as determined by NOPEC and NextEra Energy Services Ohio, for one or more billing cycles. If you chose Option 1, you need to take no action at all.

Option 2: You can also opt-in to a monthly variable price* option. Details can be found in the Terms and Conditions located on the back of this letter. To participate under this option you must call us at 855-NOPEC-01 (855-667-3201). Offer subject to availability.

If you are a current NOPEC enrollee, you will receive a reminder on an upcoming utility bill of your participation and that your gas supplier will be NextEra beginning in April. If you are a new NOPEC enrollee, you will receive a postcard notification from your utility confirming your enrollment in NOPEC's governmental aggregation program.

If you do not want to participate, you must notify us by one of the following methods: a) sign, date and return the attached reply card, b) email us at nopecoptout@nexteraenergyservices.com – please be sure to include your name, address, phone number and utility account number, or c) fax us at 800-238-5679. Whichever method you choose, you must do so on or before March 7, 2014.

Same Reliable Service: Only the supplier of your natural gas will change. All other functions, delivery, repair, billing, and customer service, will continue to be provided by Dominion East Ohio Gas. You will continue to receive only one bill.

Please review all materials, including the Terms and Conditions located on the back of this letter, and decide which option is best for you. We look forward to serving you.

Sincerely,

Ron McVoy
Chairman, NOPEC Board of Directors

You are receiving this notice today, because you have the right to opt-out of the NOPEC's Natural Gas Aggregation Program every two years without penalty.

*All prices are exclusive of sales and other applicable taxes and utility charges.

NOPEC Contact Information

Customer Service: 855-NOPEC-01 (855-667-3201)

Available 24 hours a day; 7 days a week

P.O. Box 7016, De Pere, WI 54115-7016

All eligible customers in member communities are automatically included in the program unless you opt-out on or before March 7, 2014.

Opportunities to Save Money Every Day

Giving a Whole New Meaning to "Buying Ohio"

We're Here to Answer Your Questions

MyEnergy MyWay™

my NOPEC

NORTHEAST OHIO PUBLIC ENERGY COUNCIL
WINTER 2014

WE'RE NOPEC, GIVING YOU THE OPPORTUNITY TO SAVE EVERYDAY!

Your community has chosen to join NOPEC as your provider based on a long and successful partnership of offering energy cost savings that have been passed along to our customers. By law, however, every two years you have the right to choose your energy provider with no penalty. In the coming month you will be receiving a letter in the mail from NOPEC regarding this choice.

Choosing to stay with NOPEC is easy! Do nothing, your enrollment is automatic.

We're the Northeast Ohio Public Energy Council (NOPEC), a non-profit group of communities whose mission is to keep our gas and electric bills low. We are the largest public energy aggregate in the nation with more than 130 members serving over 170 communities in 10 counties across Northeast Ohio. And, we use our immense buying power to negotiate better rates, better representation and better choices for residents and small businesses, like you.

Since our inception in 2000, we have saved our member residents and businesses more than $185 million.

In today's volatile, deregulated energy marketplace, we know that long-term rate stability is important to you. With NOPEC on your side, you can be sure that your energy costs will remain consistent, predictable and affordable.

nopecinfo.org

NOPEC
Northeast Ohio Public Energy Council

WE ARE GIVING A WHOLE NEW MEANING TO BUYING OHIO.

In what the Plain Dealer called "the largest buy local" campaign ever, the Northeast Ohio Public Energy Council (NOPEC) signed an agreement with a new supplier that emphasizes buying Ohio gas over interstate gas.

"NOPEC is pleased to help Northeast Ohio residents and businesses cut their heating bills for years to come," said Joe Migliorini, Chairman of NOPEC's Board of Directors. "We've all heard and read about Ohio's extensive shale gas deposits, but this agreement allows Northeast Ohioans to capitalize on this great local resource. NOPEC expects to purchase a large amount of Ohio natural gas at a significant savings which will be contractually passed along to our customers."

The six year pact between NOPEC and our new wholesale supplier NextEra Energy Services, Ohio LLC ("NESO") could mean an estimated savings of 50 to 60 cents per thousand cubic feet (Mcf) due to lower costs compared to today's delivered gas prices. By negotiating beyond normal retail boundaries, NOPEC may be able to bring even more savings to the table as well. The new agreement breaks traditional pricing components (commonly known as the "adder") into individually identified and negotiated price factors. This technique could realize as much as $0.50 in additional savings to NOPEC customers bringing total possible savings of as much as $1 per Mcf below current market trends.

The new agreement supports economic growth in Northeast Ohio. "NOPEC is very excited to be able to look at the resources available in our region in a new way, enabling us to put together a program that will truly benefit our customers and communities, while at the same time supporting jobs and economic growth within our state," according to NOPEC executive director Chuck Keiper. "NOPEC has been working on changing this paradigm for our customers for many months. The staff and the board of directors have very diligently and thoughtfully examined what is happening in the market in order to construct what we believe to be a true value-add and real savings opportunity for the people we serve," he added.

WE'RE HERE TO ANSWER YOUR QUESTIONS

What is NOPEC?

The Northeast Ohio Public Energy Council is a non-profit energy aggregation representing about 550,000 electric residential and small business customers and 250,000 natural gas residential and small business customers in 174 communities in 10 Northeast Ohio counties. NOPEC was founded in 2000. We use bulk-buying techniques to get the least expensive power we can and then supply that power in the form of electricity and natural gas – at reduced rates – to our customers. We estimate that since we were founded, we have saved our customers in Northeast Ohio over $185 million. We are also increasingly involved in encouraging and implementing energy conservation that saves our customers additional money.

What is NOPEC's relationship with NextEra?

In November 2013, NOPEC entered into an agreement to buy Natural Gas for NOPEC customers from NextEra of Ohio. That agreement will begin with March meter reading for Columbia Gas of Ohio Customers (COH), and April meter reads with Dominion East Ohio Gas Customers (DOE).

What are these opt out letters that NOPEC is sending out – a lot of people are confused by them.

We make it as simple as we can, but energy and utilities can sometimes be rather complex. While we believe that NOPEC is the right choice to help you save money every day, we are required – every two years – to give our members the opportunity to "opt out" of NOPEC. In other words, every two years you have a chance to choose another natural gas provider or return to the Standard Choice offering with COH or DOE. If you would like to continue saving money with NOPEC, nothing is required of you – you don't have to fill out anything or return anything, easy right?

Why do you need to send these out every two years?

It's the law. We're required to do it.

If someone opted out two years ago, do they have to opt out again?

By law, if the customer opted out two years ago and did not choose an alternative supplier (remains with Stand Choice Offer or SCO) they will need to opt out again.

Some people complain about having to pay for a stamp for the envelope.

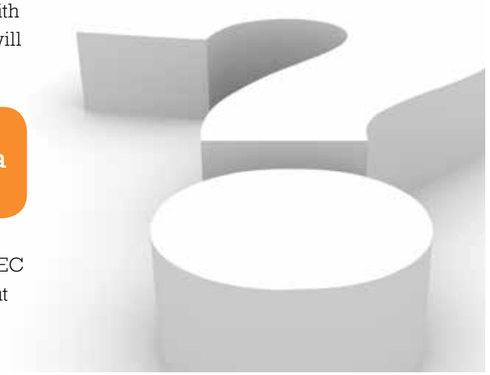
We believe our customers will continue to enjoy the savings NOPEC provides by choosing not to opt-out of our program. Because of this and in order to be able to pass along the maximum savings to you, we do not pay for return postage.

I read the opt out letter, and I can see where it might confuse some people. Do you think this confuses people?

Since the utility industry is government regulated, some language can be very complex to explain. The bottom line is that NOPEC works hard behind the scenes on the issues involved in the gas and electric industries in order to bring back lower rates for you and our approximately 550,000 customers in Northeast Ohio. We understand the utility industry thoroughly and have the knowledge and voice to pursue lower rates for our region, which in turn helps make Northeast Ohio a more affordable place to live and work.

Is there someone I can call if I still have questions?

Yes. You can call **1.855.NOPEC01** (667.3201). We also encourage you to visit us at **nopecinfo.org**.



myNOPEC

NOPEC recently partnered with NextEra Energy Services Ohio, LLC to use Ohio shale gas to save NOPEC customers nearly $150 million.

NextEra Energy Services Ohio, LLC is proud to be the natural gas supplier of choice for the Northeast Ohio Public Energy Council (NOPEC). NextEra Energy Services Ohio and its affiliates, provide affordable electricity and natural gas products to residential and commercial customers in competitive markets across North America. They are licensed to serve residential and commercial customers in 14 U.S. states and the District of Columbia.

NextEra Energy Services is a wholly-owned subsidiary of NextEra Energy Resources, one of the largest wholesale generators of electric power in the U.S., and the largest generator of renewable energy from wind and sun in North America. Their parent company, NextEra Energy, Inc., one of the nation's leading clean energy providers, is a Fortune 200 company with 2012 revenues of more than $15.3 billion and more than 42,000 megawatts of generating capacity. NextEra Energy, Inc. employs nearly 15,000 people in North America.

NOPEC
Northeast Ohio Public Energy Council

NEXTera® ENERGY

WE'RE YOUR LINK TO MyEnergyMyWay™

Joining **MyEnergyMyWay™** lets you see how other people, like you, are saving money. This online community gives you access to a wide variety of resources that will help you reduce your gas and electric usage, and ultimately save you money.

As a member you will find expert advice on energy conservation. You will be able to purchase energy saving products through our on-line store at a discounted rate and you can compete with your neighbors for valuable prizes.

Go to nopecinfo.org today, click on MyEnergyMyWay and start saving today!

NextEra to Provide Natural Gas to NOPEC Communities

Your community is supplied with natural gas through the governmental aggregation program administered by the **Northeast Ohio Public Energy Council** (NOPEC). The gas supplier for that program is changing. Your next bill from Dominion East Ohio will have the final gas charges from Dominion Energy Solutions, the current gas supplier for the NOPEC program.

This month, you should receive an opt-out mailing from NOPEC about this change of suppliers and your program options. If you want to remain on the NOPEC aggregation program, you need not take any action. Your natural gas supply will be provided by ***NextEra Energy Services*** after April 7, 2014, unless you choose to opt out of the NOPEC aggregation program. For more information, please contact *NextEra* at **1-855-NOPEC-01**, or go to **www.NOPECinfo.org.**

PLEASE NOTE: Sales Tax is charged to applicable customers who purchase their natural gas from an Energy Choice or governmental aggregation supplier. The Gross Receipts Tax is levied on public utilities and directly passed on to customers. Sales tax-exempt customers should send a state-issued exemption certificate to the natural gas supplier listed on this notice, along with the applicable account number(s). Customers exempt from sales tax may still be subject to the Gross Receipts Tax, which is levied on public utilities and directly passed on to customers.

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Terms and Conditions

1. What We Agree To Do: NextEra Energy Services Ohio, LLC (Supplier) will supply all your gas needs, and Dominion East Ohio Gas (Utility), your natural gas utility company, will deliver the gas you buy under this agreement to your home or place of business.

2. What You Agree To Do: You agree to pay in full the bill for natural gas and for the Utility's charges on or before the due date on the bill. You will receive a single monthly bill from the Utility that will include its charges as well as the Supplier's charges. The Utility's normal billing standards apply, including budget billing.

3. Price: If you choose Option 1, you agree to pay a price of $4.3426 per Mcf from your April 2014 meter reading date through your June 2014 meter reading date. For the remainder of the term, your price will be fixed or variable, as determined by NOPEC and Supplier, for one or more periods of time. If you choose Option 2, the monthly variable price option (reference paragraph 14 for certain limitations), you will receive a market variable price that will change each month; the price will be $0.02/Mcf less than the monthly Utility Standard Choice Offer price. Enrollment in Option 2 is limited. For all service provided under this agreement, the price does not include applicable Ohio taxes and you will continue to be responsible for all charges assessed by the Utility, including any fees, surcharges or taxes associated with providing your service. If your business is exempt from Ohio sales tax, and we do not already have a copy of your exemption form, please mail us your exemption form. Without the form, we are required to collect sales tax and the Utility will add applicable taxes to your bill. In the event that any tax included in the price, or related expense, is modified due to legislation or regulation applicable to Ohio natural gas choice, we shall include such modification in our price.

4. Switching Fee: You pay no charge to switch your supply to us pursuant to this agreement because the Supplier shall pay any applicable initial switching fees as charged by the Utility.

5. Term: The Term of this agreement will begin with your April 2014 meter reading date, and will continue until your April 2016 meter reading. You have the right to request up to twenty-four (24) months of payment history for services provided by Supplier.

6. Rescission: Utility will send you a written notice confirming your decision to enroll with Supplier. You have the right to rescind this agreement without penalty within nine (9) business days of receiving the confirmation letter from the Utility by calling them at 1-800-362-7557.

7. Eligibility: This agreement is for residential and small commercial Utility "choice" accounts consuming less than 500 Mcf per year. Customers in the Percentage of Income Payment Plan, with certain arrearages or served by a competitive supplier are not eligible. The Supplier reserves the right to void this agreement, without liability, if your account does not meet these eligibility requirements.

8. Cancellation/Amendments: You may terminate this agreement one time without penalty, by written notice to the Supplier or by telephone to the Supplier at the address and telephone number for them listed in paragraph 13, but you will not be relieved of your obligation to pay for your supply from us through the date you move. You also have the right to opt-out of the NOPEC aggregation program at least every two years without penalty. Upon 30 (thirty) days written notice to you, the Supplier may amend this agreement due to any material regulatory, tariff, or procedural change that adversely affects its ability to serve you under this agreement. Upon cancellation or expiration of this agreement, you may choose to receive natural gas from the Utility, or enroll with another supplier. This agreement automatically terminates if the requested service location is not served by the incumbent natural gas company, or if the Supplier returns you to your incumbent natural gas company's sales service. Should you fail to pay the bill or fail to meet any agreed-upon payment arrangement, your contract may be terminated by the Supplier and your service may be terminated in accordance with the Utility's tariff on file with the Public Utilities Commission of Ohio with at least fourteen (14) days written notice, but such termination will not relieve you of your obligation to pay for supply through the date of such termination.

9. If You Move: You have the right to terminate this agreement without penalty if you move, but you must pay for your supply from us through the date you move. If you move outside the Utility's service territory, this agreement will terminate automatically at no cost to you. If you move to a new address in a NOPEC member community within the Utility's service territory, you may contact the Utility and Supplier and request that, at Supplier's discretion, your new address be substituted for your old address under this agreement.

10. Assignment: The Supplier may assign this agreement to an affiliate or third party, in whole or in part, upon thirty (30) days written notice to you subject to any regulatory approvals and NOPEC's consent, if applicable.

11. Program Termination: In the event the Dominion East Ohio Choice Program is terminated prior to the end of this agreement, this agreement shall automatically terminate.

12. Authorization: You authorize the Utility to release to the Supplier all information relating to your historical and current gas usage, account number, address, phone number, historical usage information, billing and payment history. No other information shall be released. Supplier will not release your account number(s) without your written consent, unless ordered by the Public Utilities Commission of Ohio or a court of competent jurisdiction. Supplier will not release your social security number unless ordered by a court of competent jurisdiction.

13. Customer Inquiries And Disputes: The Supplier's hours of operation are 24 hours a day. If you wish to speak with us concerning your bill or any issue you dispute, please call toll-free 855-667-3201. You can also write to NextEra Energy Services Ohio, LLC 20455 State Highway 249, Suite 200, Houston, TX 77070 or email at nopeccare@nexteraenergyservices.com or fax to toll-free 800-238-5679. Please remember to include your account number. Visit us at our website at www.nexteraenergyservices.com. We will investigate and attempt to resolve the matter within five (5) business days. If your complaint is not resolved after you have called NextEra Energy Services Ohio, LLC, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO) toll-free at 1-800-686-7826 or for TDD/TTY toll-free at 1-800-686-1570, from 8:00 a.m. to 5:00 p.m. weekdays or visit www.PUCO.ohio.gov. Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll-free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org. You may also call NOPEC toll-free at 1-888-848-7914, weekdays from 9 a.m. to 6 p.m. You may also visit NOPEC's website at www.nopecinfo.org.

14. Monthly Variable Price Option Limit: The Option 2 monthly variable price plan is limited in availability to approximately 8,000 NOPEC customers in the Dominion East Ohio service territory. Once there is no longer availability, customers choosing the Option 2 plan will be placed on the Option 1 plan, but these customers may cancel without penalty anytime by providing notice to us.

15. Liability Limit. THE REMEDY IN ANY CLAIM OR SUIT BY YOU AGAINST US WILL BE LIMITED TO DIRECT, ACTUAL DAMAGES, AND NEITHER NEXTERA ENERGY SERVICES, LLC NOR ANY OF ITS AFFILIATES WILL BE LIABLE FOR CONSEQUENTIAL, SPECIAL, INCIDENTAL, INDIRECT (INCLUDING LOSS OF PROFITS) OR PUNITIVE DAMAGES.